

# Return and Exchanges



DTL gladly accepts returns or exchanges on all items. The process is easy—just follow these simple steps:

- Complete the information below.
- Pack all return/exchange items in a secure envelope or box, along with this form AND a copy of your invoice.
- Address and return package to:  
DTL, 6700 Woodlands Parkway, Suite 230-238, The Woodlands, TX 77382.
- DTL will ship exchanged items at no cost to you.

For questions, please contact your DTL rep or call 281-465-4848 or email [sales@dtlsport.com](mailto:sales@dtlsport.com).

### Billing Information

Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City, State, Zip: \_\_\_\_\_  
 Telephone: \_\_\_\_\_  
 Email: \_\_\_\_\_

### Shipping (if different than Billing)

Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City, State, Zip: \_\_\_\_\_  
 Telephone: \_\_\_\_\_  
 Email: \_\_\_\_\_

Please indicate the items you are returning and check whether it is for either a refund/credit or an exchange.

Refund Exchange	Item #	Item Name	Color	Size	Quantity	Unit Price	Reason Code
<input type="checkbox"/> <input type="checkbox"/>	_____	_____	_____	_____	_____	_____	_____
<input type="checkbox"/> <input type="checkbox"/>	_____	_____	_____	_____	_____	_____	_____
<input type="checkbox"/> <input type="checkbox"/>	_____	_____	_____	_____	_____	_____	_____
<input type="checkbox"/> <input type="checkbox"/>	_____	_____	_____	_____	_____	_____	_____

### Reason Codes:

- 1 Wrong item shipped
- 2 Does not fit
- 3 Defective
- 4 Not satisfied with purchase
- 5 Other

### Comments:

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

If this is an exchange, please place your reorder here:

Item #	Item Name	Color	Size	Quantity	Unit Price
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____